



# Innovative. Responsive. Trusted.

## We're A Customer-Focused Company.

Carestream Health is passionately committed to doing all the right things to help our customers be successful. We provide high-value technology, solutions and services through engaged employees who drive continuous innovation and operational excellence. The work we do matters. In medical imaging, we are relentless in our pursuit of providing superb image quality that can help enrich patient care. Medical providers throughout the world rely on our medical imaging solutions to help them make informed diagnoses.

Our broad portfolio of imaging products and solutions offers facilities of all sizes – from clinics and single hospitals to large healthcare networks – a choice of features and options so they can choose the solution that best fits their workflow and their budget today, with the capability to expand in the future as their needs change. We also offer general X-ray solutions for the veterinary market.

Additionally, we serve industrial markets around the world with our non-destructive testing (NDT) products. Our NDT customer-focused development teams continually work to make sure our NDT products can perform high-quality radiographic testing anywhere in the world. This testing helps to help create a safer life for people through the inspection of critical components in aerospace, transportation, oil and gas, mining and energy industries. We also partner with progressive companies to commercialize customer-focused products by applying our precision roll-to-roll coating processes and large-scale manufacturing facilities for market opportunities that include energy, storage, electronics, displays, automotive components and much more.

## Carestream at a Glance

- 2022 revenue approximately \$1.051 billion
- About 3,300 employees worldwide
- More than 1,000 patents earned for innovative technology
- Global headquarters in Rochester, NY USA
- David C. Westgate, Chairman, President and CEO
- Carestream's largest shareholders include Apollo Global Management, Brigade Capital Management, CION Investments and Vector Capital.
- [www.carestream.com](http://www.carestream.com)

## ABOUT CARESTREAM

### Innovation That's Life Changing.

That is our vision for customers, patients and our communities.

### Strong Customer Focus.

We are one of the top global providers of digital radiography (DR) and computed radiography (CR) systems with a track record for innovation. This includes advanced, wireless CARESTREAM DR detectors that feature the X-Factor making them compatible and shareable across all our DRX equipment; our DRX-Revolution Mobile System that introduced the industry's first collapsible column; our state-of-the-art, glass-free Lux 35 Detector; and our AI-powered software platform.

Our Non-Destructive Testing team introduced the world's first large-format non-glass DR detector, the first CR system built specifically for the NDT market and the first NDT CR system designed for portable imaging.

Carestream Health is committed to providing outstanding customer service, new technology development and continuous innovation.

## HOW WE SERVE CUSTOMERS

### Medical Imaging

Scalable solutions to meet the needs of our customers today and tomorrow:

- X-ray imaging rooms powered by AI software to enhance workflow and designed with modular components to provide high performance today, along with easy, affordable upgrades for years to come.
- Nimble mobile X-ray solutions that bring imaging to the point of care.
- An imaging system that combines fluoroscopy and general radiography capabilities in a single, compact unit.
- Innovative AI-powered image capture and processing software that provide image quality for improved diagnostic confidence.
- A large portfolio of DR detectors including wireless, shareable and fixed models in a variety of sizes, as well as Gadolinium or Cesium scintillators, and even a glass-free option.
- DR Retrofit Solutions that convert existing film or CR systems to full wireless digital operation, quickly and cost effectively.
- Imaging Software powered by Eclipse with AI that incorporates Imaging, Workflow and Analytic Intelligence to optimize image quality, supercharge productivity, and improve the imaging experience for staff and patients.
- Flexible CR solutions that help solve workflow, budget and space challenges while reducing procedure times.
- Laser imagers for printing medical images of all types, including CT, MRI, ultrasound, CR and DR with dry laser film technology known for its superb quality and performance.
- A broad range of valuable services, including project management, technology consulting, site planning, training and onsite and remote support.

### Non-Destructive Testing

Carestream NDT is a worldwide provider of X-ray imaging systems and products for NDT including computed radiography (CR) systems, digital radiography (DR) detectors, digital system plates and cassettes, digital viewing software, film, chemicals, processing equipment and accessories.

### Manufacturing Partnerships

Partnerships with our Contract Manufacturing group provide access to Carestream's precision, roll-to-roll coating expertise and the capacity to bring coated products through commercialization and to market in myriad applications, industries and technologies.

## CUSTOMER SATISFACTION IS OUR HIGHEST PRIORITY

Customers are the beginning and end of everything we do. Our customers have helped build our organization into a leading global company and our long-term success is based on customer relationships and our reputation. We are committed to exceeding the expectations of customers, dealers and partners – and to being a market leader.

Carestream Health was proud to earn IMV's ServiceTrak Award for Best Customer Satisfaction in General X-ray.